**Peer Interaction Characteristics**

This section of the appendix presents the final set of criteria that the two independent researchers agreed upon for Politeness, Persuasiveness, and Receptiveness. We specifically searched for the following when analyzing the study videos and scoring these characteristics for peer interactions.

**Politeness**

**Tact**

**+1** Recommender provides beneficial reason for using tool

**0**  No statement on advantages or disadvantages of tool

**-1** Recommender notes weakness of using suggested tool

**Generosity**

**+1** Recommender offers to do the work for the recommendee

**0**  No statement on either peer doing work

**-1** Recommender makes partner complete all the work

**Approbation**

**+1** Recommender praises or compliments partner

**0**  No statements of praise or insults

**-1** Recommender insults or offends partner

**Modesty**

**+1** Recommender expresses humility in knowledge or abilities

**0**  No statements of humility or arrogance

**-1** Recommender praises their own knowledge or abilities

**Agreement**

**+1** Recommender agrees with statements made by partner or uses inclusive language

**0**  No statements of agreement or disagreement

**-1** Recommender disagrees or argues with partner

**Sympathy**

**+1** Recommender expresses congratulations, commiseration, or expresses condolences

**0**  No statements regarding sympathy or apathy

**-1** Recommender incites conflict, expresses dismissiveness, or enjoys pain of partner

**Persuasiveness**

**Content**

**+1** Recommender explicitly explains why the tool suits the purpose by citing a source, relating to previous experience, explaining how it works, or presenting why it's useful

**-1** Recommender does not provide any information explaining why to use the suggested tool

**Structure**

**+1** Recommender presents the tool before explaining why it should be used

**-1** Recommender explains why a tool should be used before saying the tool or does not provide content

**Style**

**+1** Recommender avoids hedging, hesitating, recommending multiple features simultaneously, asking if a tool should be used, tag questions, and passive and powerless language (i.e. ``I think'', ``I guess'', ``sort of'', excessive number of ``Uh...'', etc.)

**-1** Recommender uses the statements above in their recommendation

**Receptiveness**

**Demonstrate Desire**

**+1** Recommendee explicitly expresses interest or asks questions to learn more information about tool

**0** No statements demonstrating desire

**-1** Recommendee explicitly expresses disinterest in using tool

**Familiarity**

**+1** Recommendee explicitly expresses familiarity with tool and environment or compares to a familiar tool

**0**  No statements on familiarity

**-1** Recommendee explicitly states they are unfamiliar with the tool or environment